



for



ACCUPLACER

For Student use only



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1.0 Register on Proctortrack

1.1 What is Proctortrack?

Proctortrack is a remote proctoring solution that your institution has selected for your ACCUPLACER online administration.

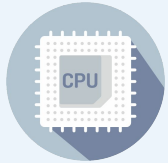
1.2 How does it work?

This guide will assist you in going through the process of taking a proctored test with Proctortrack. If you have any additional questions, you can reach us at +1-(844)-753-2020, via email at support@verificent.com, or go to www.proctortrack.com for more information and live chat.

1.3 What do I need to take an exam using Proctortrack?



MAC: OSX High Sierra 10.12 or higher,
PC: Windows 10 or higher



MAC: Intel/AMD Processor, 8GB RAM,
PC: Dual-Core 2.4 Ghz CPU, 8GB RAM
or better



Google Chrome v80.0 or higher



Javascript Enabled & Third Party
Cookies Enabled



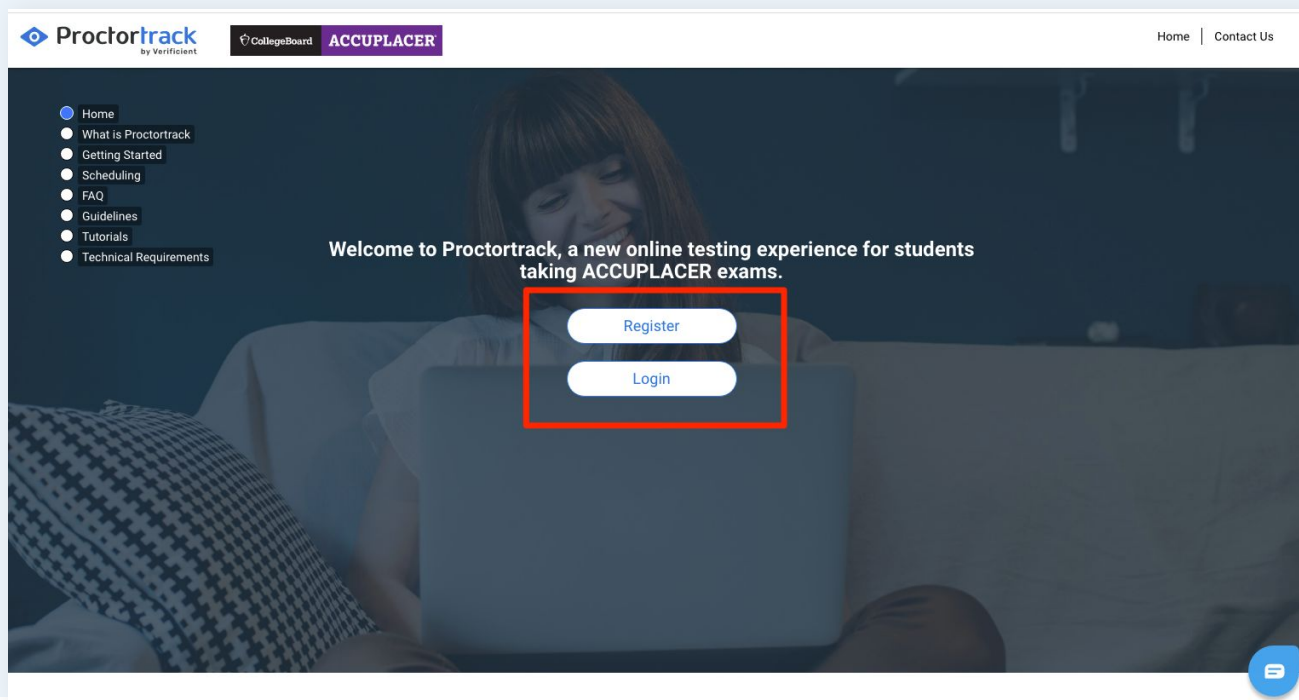
800 x 600 Resolution or better



Cable Modern, DSL or better (300 kbps
download, 250 kbps upload)

1.4 Register on Proctortrack

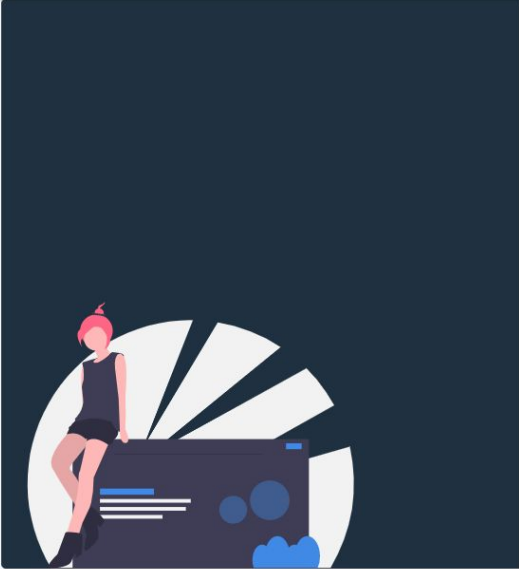
Following the guidance in the voucher email you receive from ACCUPLACER, create an account with Proctortrack. Go to <https://testing.verificent.com/accuplacer> and click on **Register**. If you already have an account, use your credentials to login to your dashboard (e.g., to add a new voucher).



1.5 Register on Proctortrack

To create your account, enter your first name, last name, voucher information, date of birth, email address and a password for your account. Click on Register.





CollegeBoard

ACCUPLACER

Create Your Account

First Name*

Last Name*

Voucher*

Date of Birth*

Email*

Password*

Confirm Password

Sign in instead

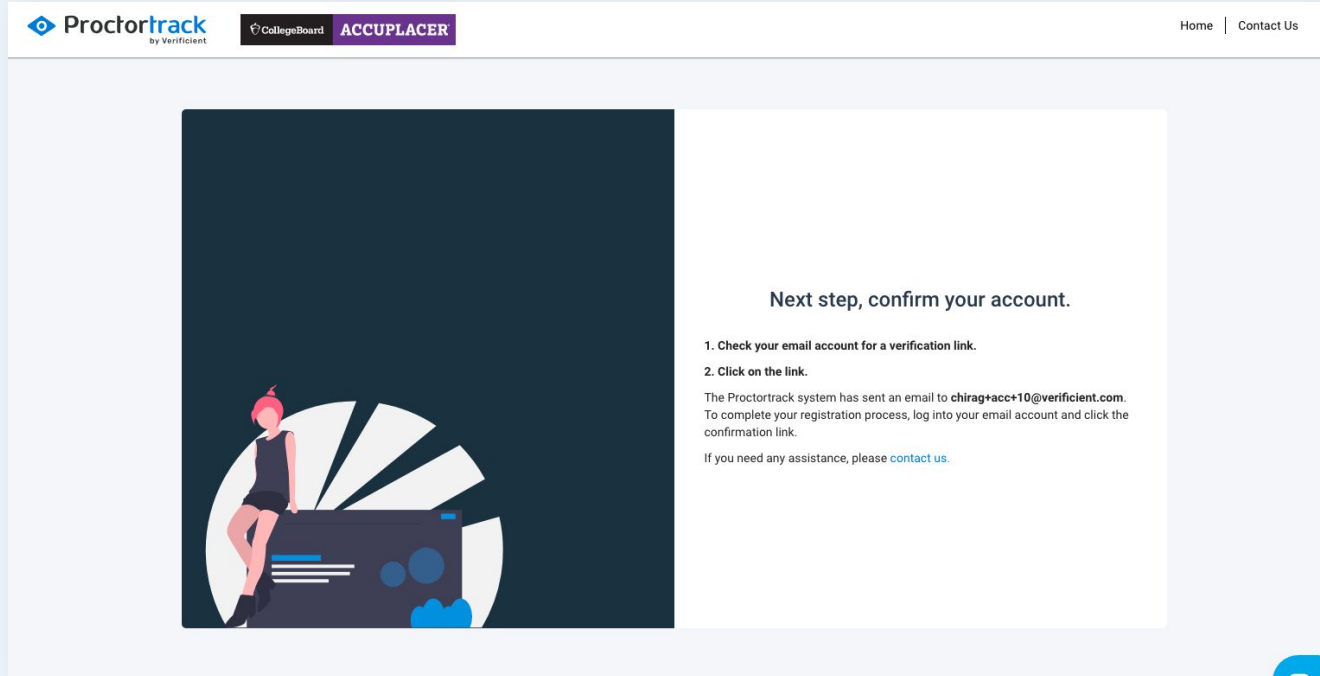
Register

Contact Us | Terms & Conditions | Privacy Policy | FERPA | Web Accessibility Policy

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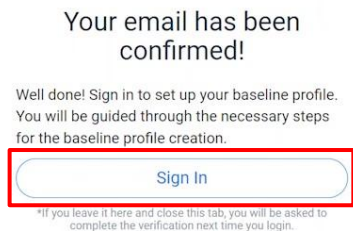
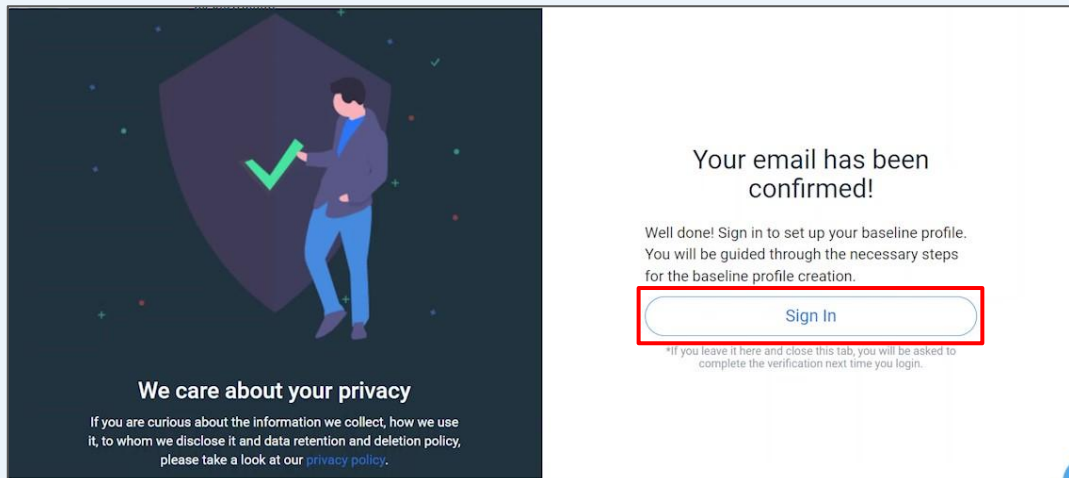
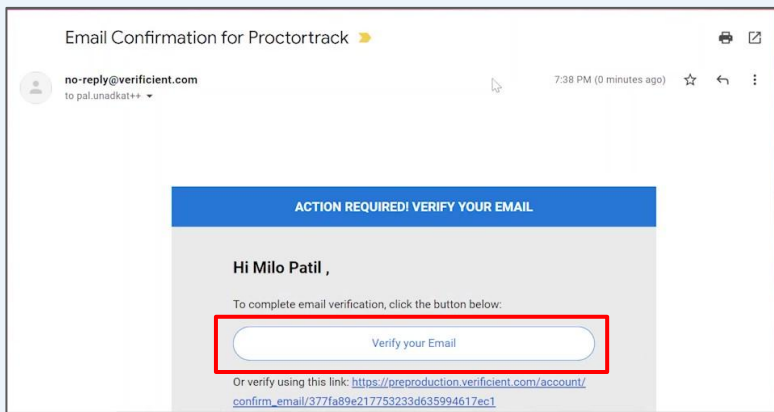
1.6 Confirmation Email

You will receive an email asking you to confirm your account, verifying the email address that was entered during registration.



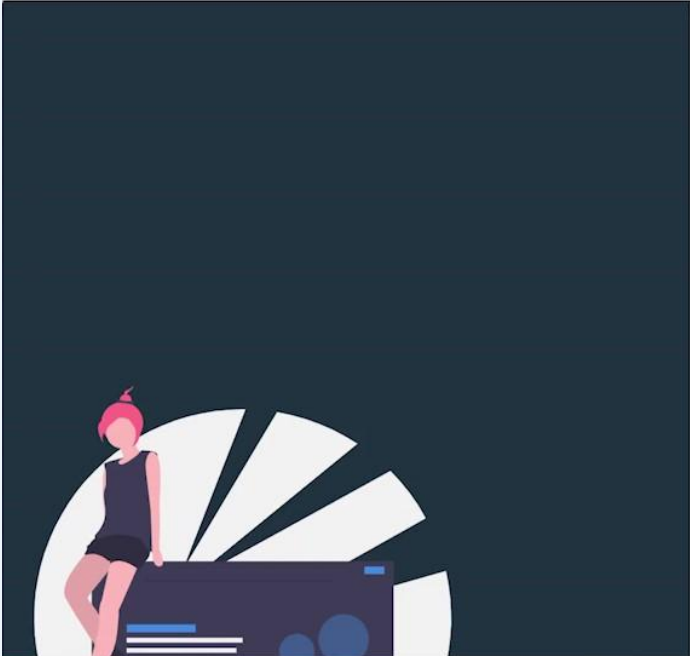
1.7 Email Confirmed and Sign In

Once the email is verified using the verification link, you may now sign in with your account.



1.7 Email Confirmed and Sign In

Enter your username and password, then click on "Sign In."



Welcome back.
Sign into your Proctortrack Account

Username*

Milo01

Password*

[Forgot password?](#)

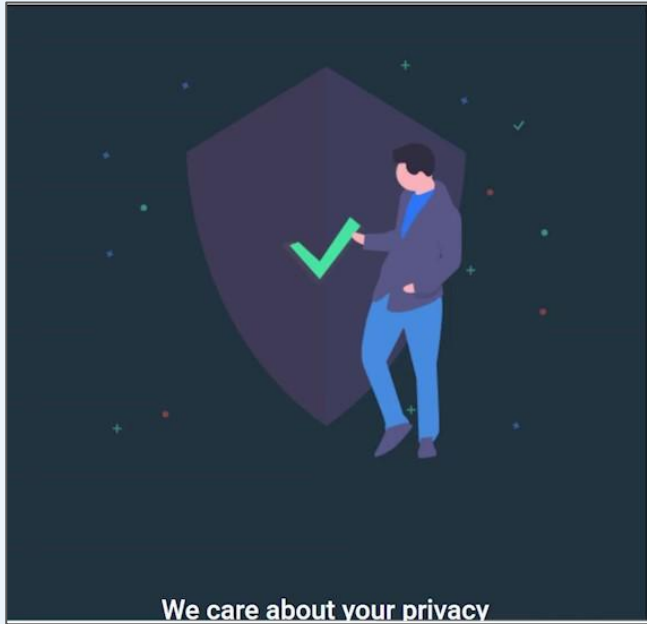
[Sign in](#)

[Don't have a Proctortrack account? Register here.](#)

2.0 First time login - Identity Verification (Submitting scans for baseline profile)

2.1 First- time login

For users logging in for the first time, you will be required to go through the identity verification process and complete the face and ID scan steps to create your profile.



We care about your privacy

Verify Your Identity

We need to verify your identity before you can start taking tests. The Identity Verification process requires:

1. A quick photo of yourself using your web camera.
2. A photo of your current and valid photo ID.

Your data is protected

Your profile data will only be shared with your institution and it will only be used to verify your identity.

Your data is temporarily stored

Your data remains on our server for a limited amount of time.

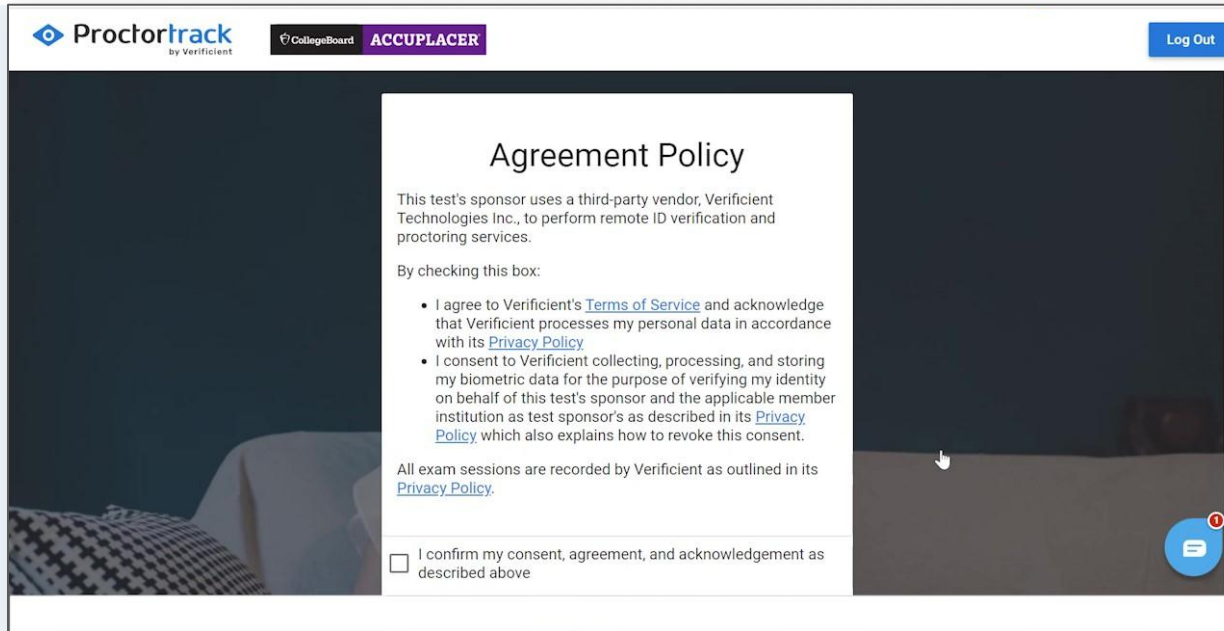
Removing your data

You can easily request data removal anytime.

[Continue](#)

2.2 Agreement and Consent form

This is the agreement policy. Prior to submitting the face and ID scans, you must agree to the terms of service and privacy policy statements. Check the box below to confirm your consent and agreement and click on 'Submit'.



The screenshot shows a web interface for Proctortrack by Verificient. At the top, there are logos for Proctortrack, CollegeBoard, and ACCUPLACER, along with a 'Log Out' button. The main content area is titled 'Agreement Policy'. It contains a paragraph stating that the test's sponsor uses Verificient Technologies Inc. for remote ID verification and proctoring services. Below this, it says 'By checking this box:' followed by a bulleted list of two items: 'I agree to Verificient's Terms of Service and acknowledge that Verificient processes my personal data in accordance with its Privacy Policy' and 'I consent to Verificient collecting, processing, and storing my biometric data for the purpose of verifying my identity on behalf of this test's sponsor and the applicable member institution as test sponsor's as described in its Privacy Policy which also explains how to revoke this consent.' Below the list, it states 'All exam sessions are recorded by Verificient as outlined in its Privacy Policy.' At the bottom, there is a checkbox labeled 'I confirm my consent, agreement, and acknowledgement as described above'. A mouse cursor is pointing at the checkbox. In the bottom right corner, there is a blue circular button with a white 'S' and a red notification badge with the number '1'.

Proctortrack by Verificient

CollegeBoard ACCUPLACER

Log Out

Agreement Policy

This test's sponsor uses a third-party vendor, Verificient Technologies Inc., to perform remote ID verification and proctoring services.

By checking this box:

- I agree to Verificient's [Terms of Service](#) and acknowledge that Verificient processes my personal data in accordance with its [Privacy Policy](#)
- I consent to Verificient collecting, processing, and storing my biometric data for the purpose of verifying my identity on behalf of this test's sponsor and the applicable member institution as test sponsor's as described in its [Privacy Policy](#) which also explains how to revoke this consent.

All exam sessions are recorded by Verificient as outlined in its [Privacy Policy](#).

☐ I confirm my consent, agreement, and acknowledgement as described above

2.3 Face Scan

Follow the instructions at the bottom of the screen to ensure a proper face scan. After aligning your face appropriately in the marked area, click on the 'Scan' button to take a picture of yourself.

Proctortrack
by VeriFicient

CollegeBoard ACCUPLACER

Log Out

Scan



Step 1: Take a picture of yourself

In your photo you must:

- Face forward and look straight into the camera.
- For the scan, keep your eyes open and visible.
- Push aside your hair if its in front of your eyes.
- Keep anything away from covering your face.

Note:

If your digital photo does not meet our requirements, you'll receive an email on your registered email address within 2 hours.

2.3 Face Scan (Continued)

If your picture is not clear or is not the right size, you will be asked to take another picture. Click the 'Retake' button to take a new picture. When done, click "Confirm and Upload."

Proctortrack
by Verificient

CollegeBoard
ACCUPLACER

Log Out

Retake

Confirm and Upload



Step 2: Confirm and upload

In your photo you must:

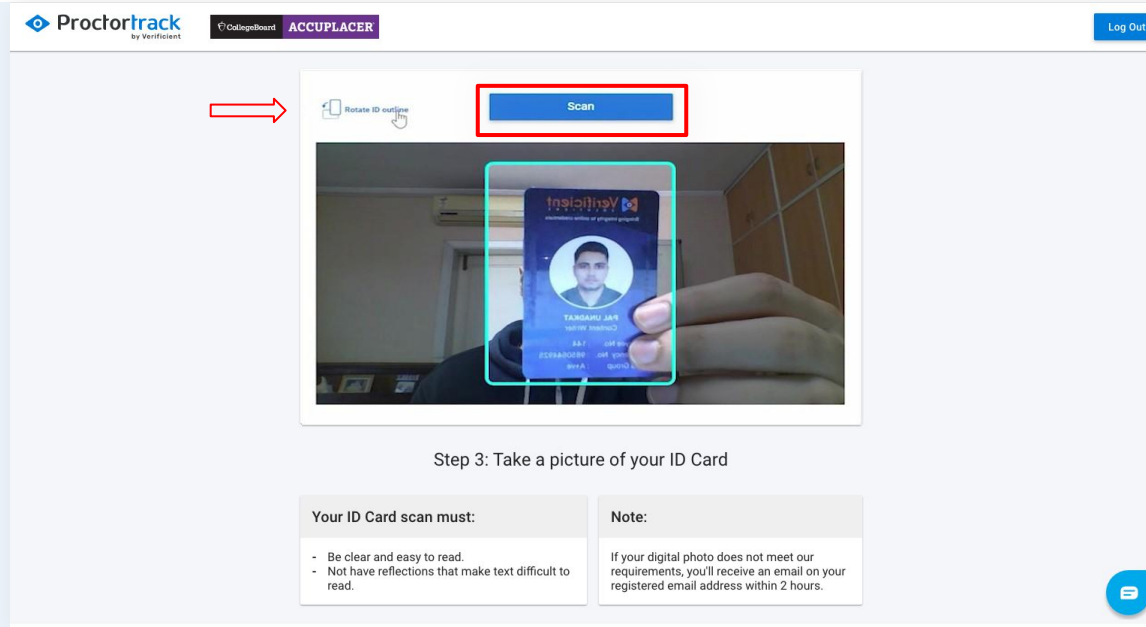
- Face forward and look straight into the camera.
- For the scan, keep your eyes open and visible.
- Push aside your hair if its in front of your eyes.
- Keep anything away from covering your face.

Note:

If your digital photo does not meet our requirements, you'll receive an email on your registered email address within 2 hours.

2.4 ID Scan

For the ID scan, hold a valid photo ID up to the camera and click “Scan”. Here, you also have an option to change the orientation of the ID.



2.4 ID Scan (Continued)

You can rescan the ID as many times as needed to take a good picture. Click "Confirm and Upload" to proceed once you have a good scan.

Proctortrack
by Verificient

CollegeBoard ACCUPLACER

Log Out

Retake

Confirm and Upload



Step 4: Confirm and upload

Your ID Card scan must:

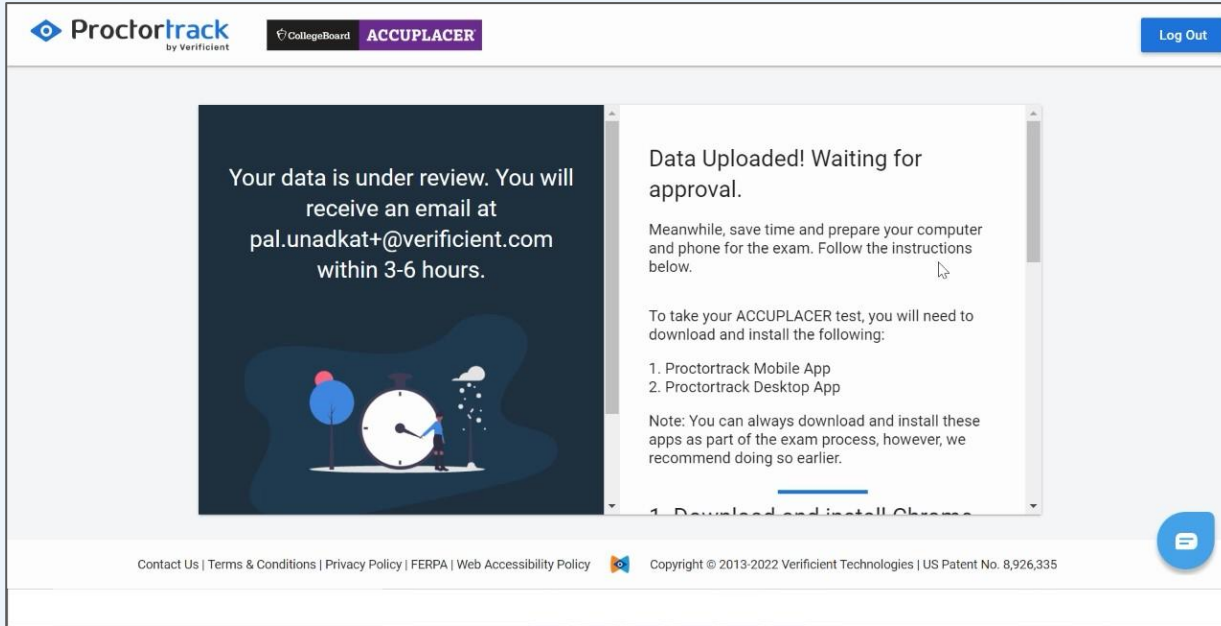
- Be clear and easy to read.
- Not have reflections that make text difficult to read.

Note:

If your digital photo does not meet our requirements, you'll receive an email on your registered email address within 2 hours.

2.5 Data Uploaded. Wait for Approval

Once you submit your face and ID scans, it will take between 3-6 hours for your data to be approved. You will receive an email once your data is approved. In the meantime, you can follow the instructions to download the Proctortrack Desktop App and the Proctortrack Mobile App for your phone.



The screenshot shows the Proctortrack ACCUPLACER interface. At the top, there are logos for Proctortrack by Verificent, CollegeBoard, and ACCUPLACER, along with a 'Log Out' button. The main content area is divided into two panels. The left panel has a dark background with a clock illustration and the text: 'Your data is under review. You will receive an email at pal.unadkat+@verificent.com within 3-6 hours.' The right panel has a light background and contains the following text: 'Data Uploaded! Waiting for approval. Meanwhile, save time and prepare your computer and phone for the exam. Follow the instructions below. To take your ACCUPLACER test, you will need to download and install the following: 1. Proctortrack Mobile App 2. Proctortrack Desktop App Note: You can always download and install these apps as part of the exam process, however, we recommend doing so earlier.' At the bottom of the interface, there is a footer with links for 'Contact Us | Terms & Conditions | Privacy Policy | FERPA | Web Accessibility Policy', a copyright notice 'Copyright © 2013-2022 Verificent Technologies | US Patent No. 8,926,335', and a chat icon in the bottom right corner.

Proctortrack by Verificent CollegeBoard ACCUPLACER Log Out

Your data is under review. You will receive an email at pal.unadkat+@verificent.com within 3-6 hours.

Data Uploaded! Waiting for approval.

Meanwhile, save time and prepare your computer and phone for the exam. Follow the instructions below.

To take your ACCUPLACER test, you will need to download and install the following:

1. Proctortrack Mobile App
2. Proctortrack Desktop App

Note: You can always download and install these apps as part of the exam process, however, we recommend doing so earlier.

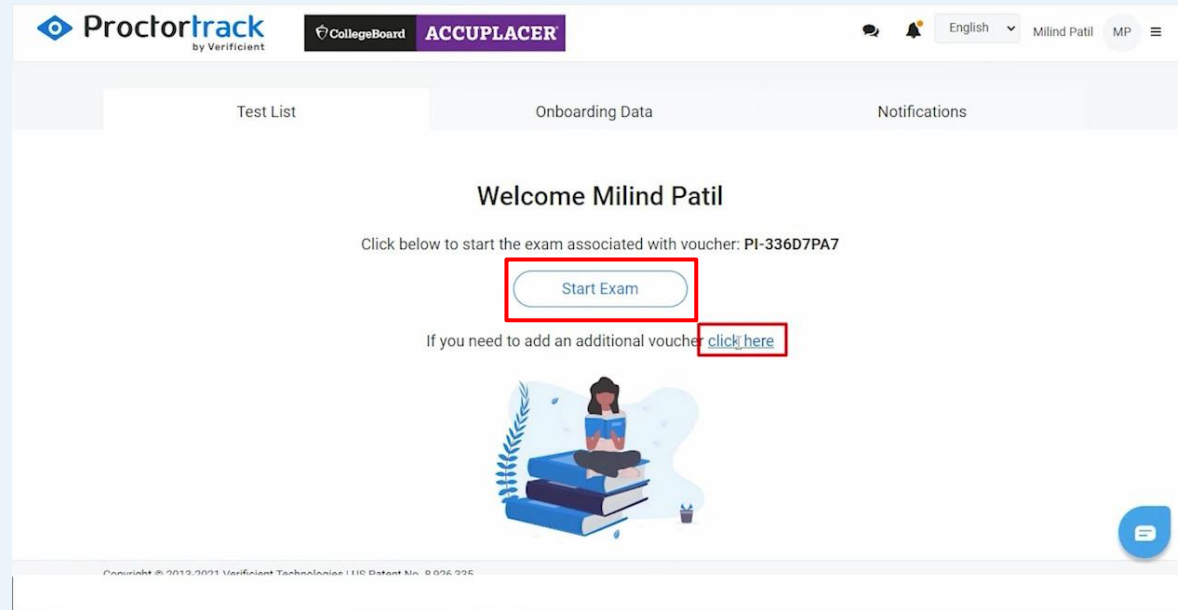
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3.0 Scheduling the Test

(Only applicable for Live Proctoring)

3.1 Start Exam or Add Voucher

After logging back in, you will see your Proctortrack Dashboard. Click the “Start Exam” button to go to the exam list or “click here” to add another voucher.



3.2 Schedule the Test

From the test list that appears, click on the “Schedule” button to start scheduling your live proctored exam.

The screenshot displays the Proctortrack interface. At the top, there's a header with the Proctortrack logo (by Verificient), CollegeBoard ACCUPLACER branding, and user information (English, Milind Patil, MP). Below the header, there are three tabs: Test List, Onboarding Data, and Notifications. The Test List tab is active, showing a table with two vouchers. The first voucher, 2BV5V68W, is marked as 'Live Proctoring' and has a 'Schedule' button highlighted with a red box and a cursor. The second voucher, PI-336D7PA7, has a 'Begin Test' button. A 'Add New Voucher' button is located at the top right of the table area. At the bottom of the page, there's a footer with copyright information and links to contact, terms, and privacy policies.

Voucher	Start Date	End Date	Status	Test
2BV5V68W Live Proctoring	08-12-2021, 03:09 PM	10-21-2021, 05:29 AM		Schedule
PI-336D7PA7	08-12-2021, 02:37 PM	10-21-2021, 05:29 AM		Begin Test

3.3 Confirm Date and Time

To schedule your test, first click the desired date under "Please Select a Date." Next, click the time you'd like to take your test. To finish, click the "Click to Schedule" button. Note that you are only shown time slots that are available.

Request A Live Exam Proctoring Session for 2BV5V68W

Test Name:
2BV5V68W

Starts At:
08-12-2021, 03:09 PM

Ends At:
10-21-2021, 05:29 AM

Test Duration:
360 Minutes

Go ahead and select your convenient time to take the test using Proctortrack's live proctoring.

Note: IOS or Android smartphone is required for the live exam.

Please Select a Date

2021-Aug

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

Available slots for Aug 13, 2021 [Asia/Kolkata]. Please select one.

00:00 AM 03:00 AM 09:00 AM **12:00 PM** 09:00 PM

You are scheduling a live exam for Aug 13, 2021 12:00 PM [Asia/Kolkata]

Click to Schedule

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3.4 Wait Until Exam Time

You should see a “Confirmed” button next to your exam. You can return at your scheduled exam time and start the test.

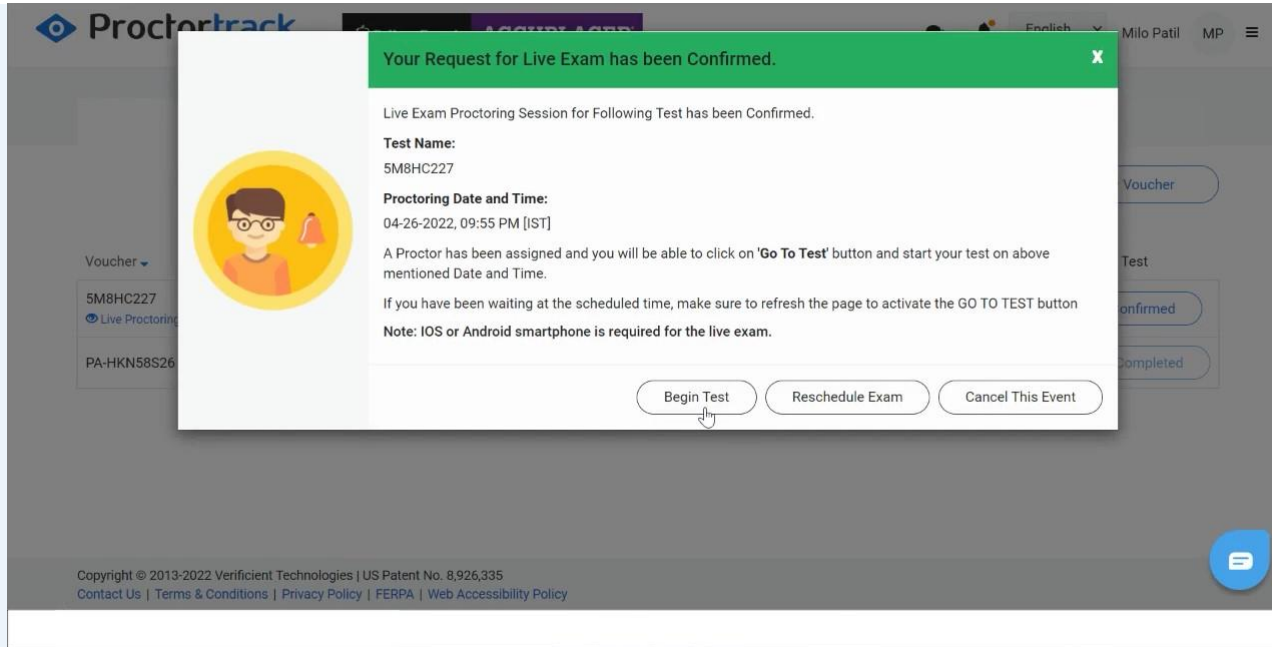
The screenshot displays the Proctortrack by Verificient ACCUPLACER interface. At the top, there are logos for Proctortrack by Verificient, CollegeBoard, and ACCUPLACER. To the right, there are icons for chat, notifications, a language dropdown set to 'English', and a user profile for 'Milo Patil' with initials 'MP' and a menu icon. Below the header, there are three tabs: 'Test List' (selected), 'Onboarding Data', and 'Notifications'. In the 'Test List' tab, there is a table with columns: Voucher, Start Date, End Date, Status, and Test. The table contains two rows of exam data. The first row has voucher '5M8HC227', start date '04-20-2022, 05:31 PM', end date '06-28-2022, 05:29 AM', and a 'Confirmed' button. The second row has voucher 'PA-HKN58S26', start date '04-08-2022, 07:38 PM', end date '06-28-2022, 05:29 AM', and a 'Test Completed' button. Above the table is an 'Add New Voucher' button. At the bottom of the interface, there is a footer with copyright information and links to 'Contact Us', 'Terms & Conditions', 'Privacy Policy', 'FERPA', and 'Web Accessibility Policy'. A blue chat bubble icon is located in the bottom right corner.

Voucher	Start Date	End Date	Status	Test
5M8HC227 Live Proctoring	04-20-2022, 05:31 PM	06-28-2022, 05:29 AM	Confirmed	
PA-HKN58S26	04-08-2022, 07:38 PM	06-28-2022, 05:29 AM	Test Completed	

4.0 Begin the Test Process

4.1 Launch Test

Arrive at the scheduled time and click “Confirmed” to proceed. The “Begin Test” button will become active at the scheduled time. Refresh the page if the button is not active at the scheduled time.



5.0 Guidelines for the Test

5.1 Check and Understand Guidelines for Test

You will now see a screen of guidelines for taking your test. Let's Get Started gives you details on setting up your space and your computer for proper testing.

Let's Get Started

Set Up a Proper Testing Environment for a High Integrity Score.



USE A PRIVATE TESTING AREA

Sit upright in an area where other people won't talk and cannot pass behind you.



TURN OFF ALL NOISE-MAKING DEVICES

Mobile phones set to vibrate emit detectable sound and any sound from a mobile device is flagged as a violation.



ENSURE YOUR FACE IS CLEARLY VISIBLE

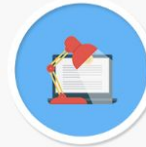
Hair, sunglasses, hats or anything that covers your face can cause test to be flagged for low integrity. Eyeglasses are accepted.



CLOSE IRRELEVANT TABS AND WINDOWS



SIT DIRECTLY IN FRONT OF YOUR



CREATE THE PROPER LIGHTING



5.1 Check and Understand Guidelines for Test (Continued)

Scroll down to go through the “Instructor’s Guidelines for the Current Test” section to understand the guidelines for what is allowed and not allowed during this test.

Instructor’s Guidelines for the Current Test

Your instructor has chosen the following guidelines to be followed for this test in addition to Proctortrack’s General Guidelines. Keeping these test-specific parameters and whichever general guidelines they don’t override in mind will result in a passing integrity grade.



PHYSICAL BOOKS ARE NOT ALLOWED

You will not be allowed to read from physical books during this test.



ONLINE AND DIGITAL RESOURCES ARE NOT ALLOWED

During this test, referring to digital reading material (PDF, DOCs) or using your computer to search the internet for information is a violation.



DIGITAL NOTE-TAKING IS NOT ALLOWED

During this test, using a separate program like MS Word or other such scratchpads on your computer to write notes is a violation.



HANDWRITTEN NOTES / USING ERASABLE WHITEBOARD ARE ALLOWED

You will be allowed to take handwritten notes / use erasable whiteboard during this test.



HEADPHONES ARE NOT ALLOWED

Headphones and earphones are prohibited.



SCANNING OR TAKING PICTURES WITH YOUR PHONE NOT ALLOWED

For this test, you are not allowed to scan or take pictures using your mobile phone.



5.1 Check and Understand Guidelines for Test (Continued)

After getting familiar with all the guidelines, check the box (at the bottom) labeled “I have read, understand and will adhere to the required environment guidelines.” Click “Go To Next Step.”



PHYSICAL CALCULATORS NOT ALLOWED
You will not be allowed to use a physical calculator for this test.



ON-SCREEN CALCULATORS NOT ALLOWED
You will not be allowed to use an on-screen calculator for this test.



PRINTING NOT ALLOWED
Print attempts cannot be stopped but will be flagged as violation for this test.



MULTIPLE MONITORS NOT ALLOWED
Using Multiple Monitors during this test will be flagged as a violation.



COPY/PASTE IS NOT ALLOWED
Clipboard is disabled for this test and Copy/Paste functions are not available.



PRINT SCREEN DISABLED
Print screen functionality is not available during this test.

☒ I have read, understand and will adhere to the required environment guidelines.
[Go To Next Step](#)

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[Contact Us](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [FERPA](#) | [Web Accessibility Policy](#)

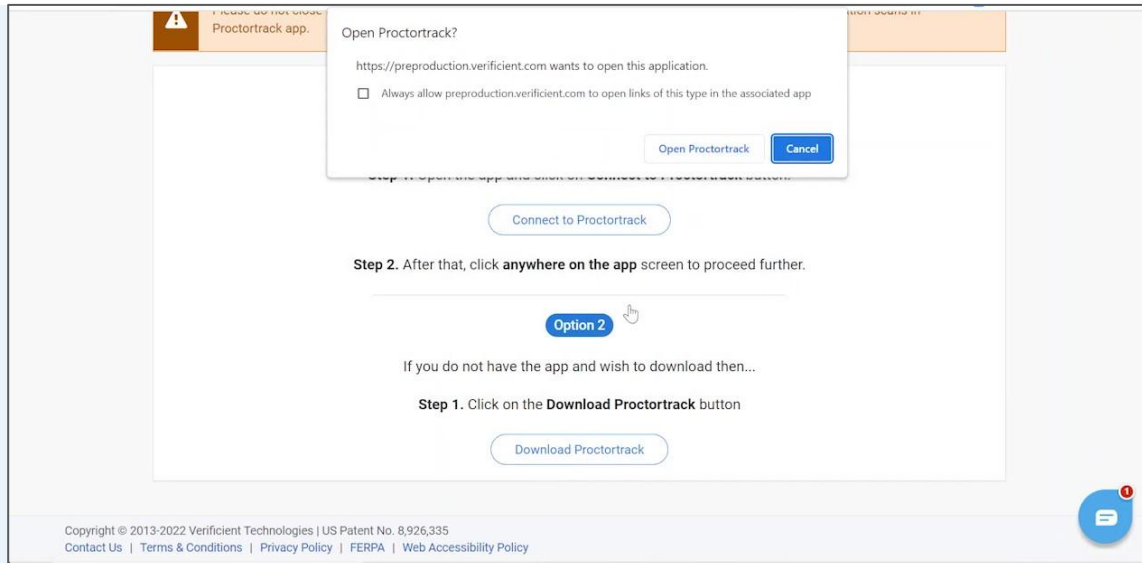


6.0 Download and Launch Proctortrack Application

6.1 Proctortrack App Download and Run

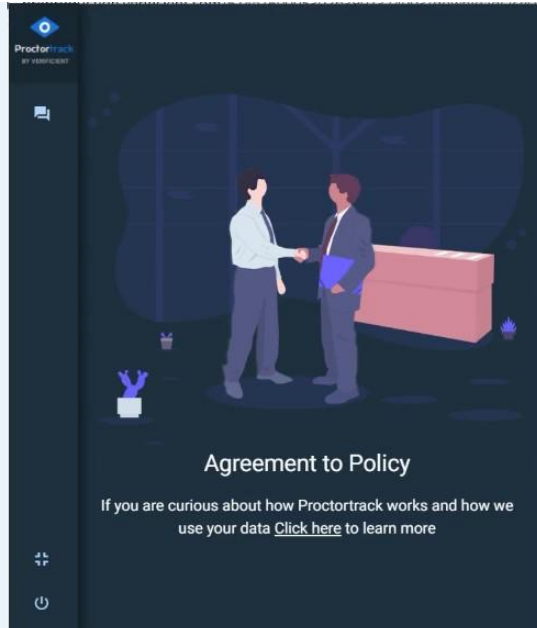
The system will attempt to automatically download the Proctortrack app. If it doesn't, click "Download Proctortrack" to download Proctortrack manually.

If the App was downloaded during previous exams/tests, the download page will detect the downloaded app and bring forward a pop-up window. Click on "Open Proctortrack" to launch the application.



6.2 Agreement Policy

After launching the Proctortrack app, you will be redirected to the “Agreement to Policy” screen. Please read the policies and check the box below and then click on “I agree”.



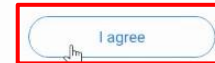
Agreement to Policy

This test sponsor uses a third party vendor, Verificent Technologies Inc., to perform remote ID verification and proctoring services. By checking this box: (1) I agree to Verificent's [Terms of Service](#) and acknowledge that Verificent processes my personal data in accordance with its [Privacy Policy](#) and (2) I consent to Verificent collecting, processing, and storing my biometric data for the purpose of verifying my identity on behalf of This test sponsor and the applicable member institution as test sponsors as described in its [Privacy Policy](#) , which also explains how to revoke this consent.

All exam session are recorded by Verificent as outlined in its [Privacy Policy](#)

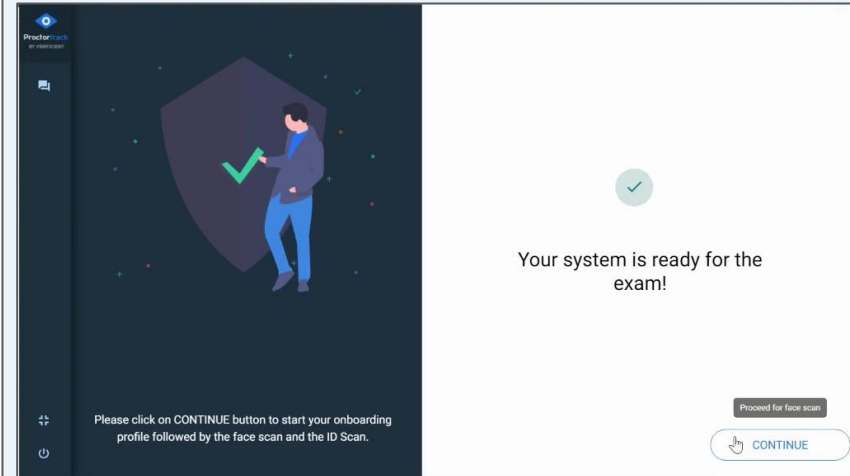
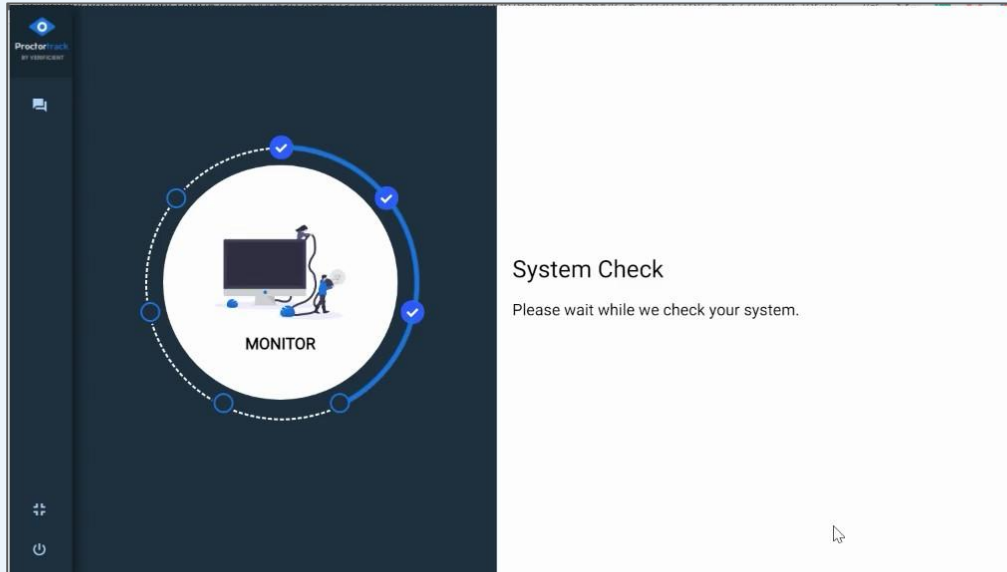
Milo Patil

☒ I confirm my consent, agreement, and acknowledgment as described above



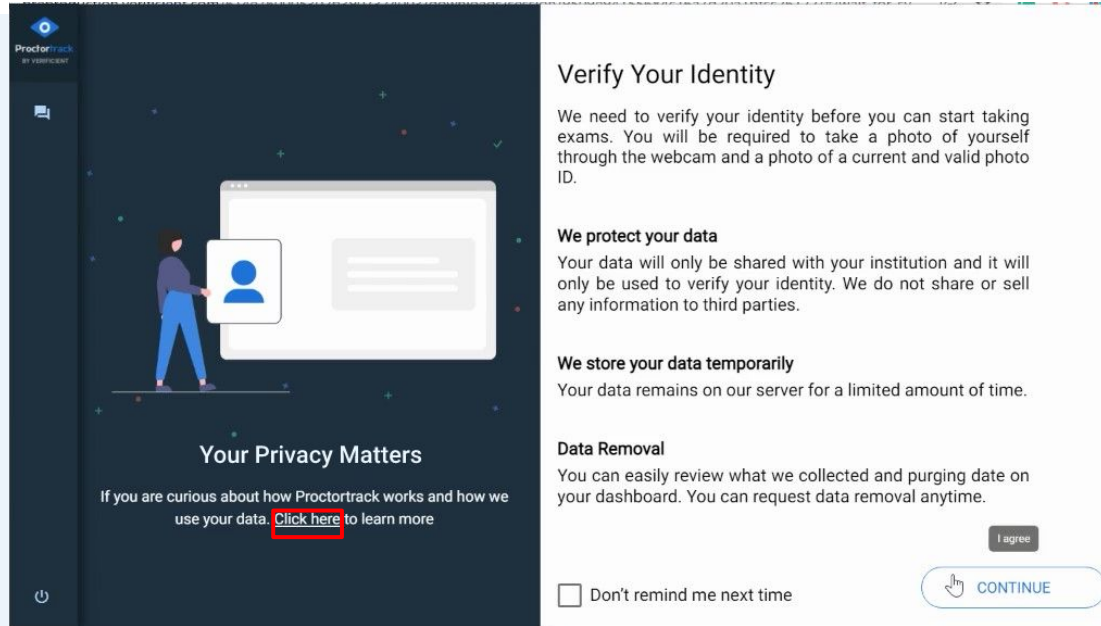
6.3 System check

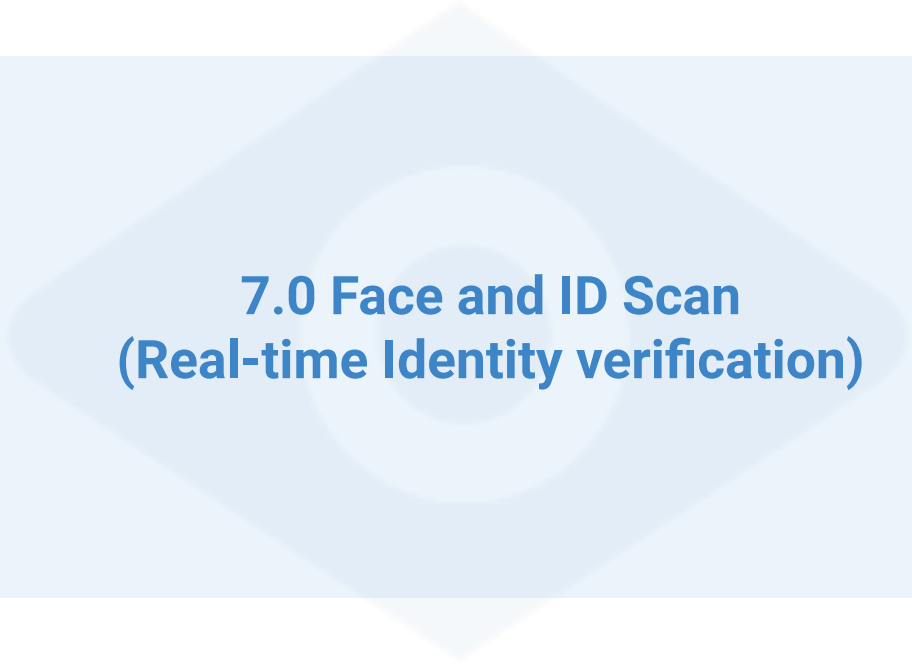
The system check will run to verify that your system meets the minimal requirements. If the app detects any unauthorized applications, it will automatically close them or ask you to close them manually.



6.4 Privacy Matters

Your identity is captured for the sole purpose of identity verification. Use the “Click here” link to learn more about how your data is captured, stored, and protected

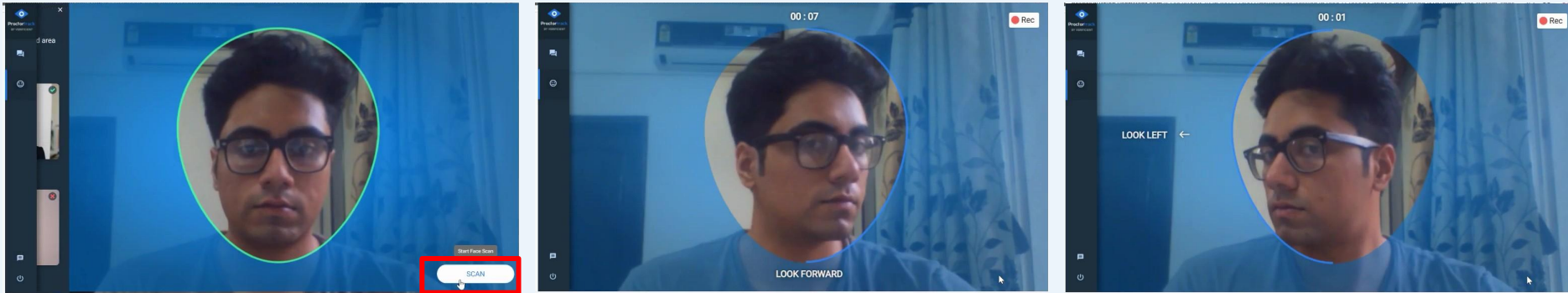




7.0 Face and ID Scan (Real-time Identity verification)

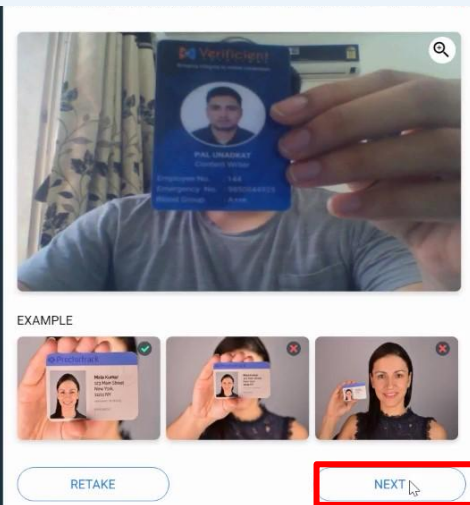
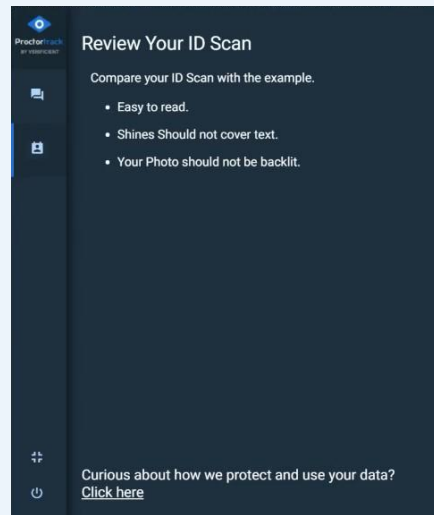
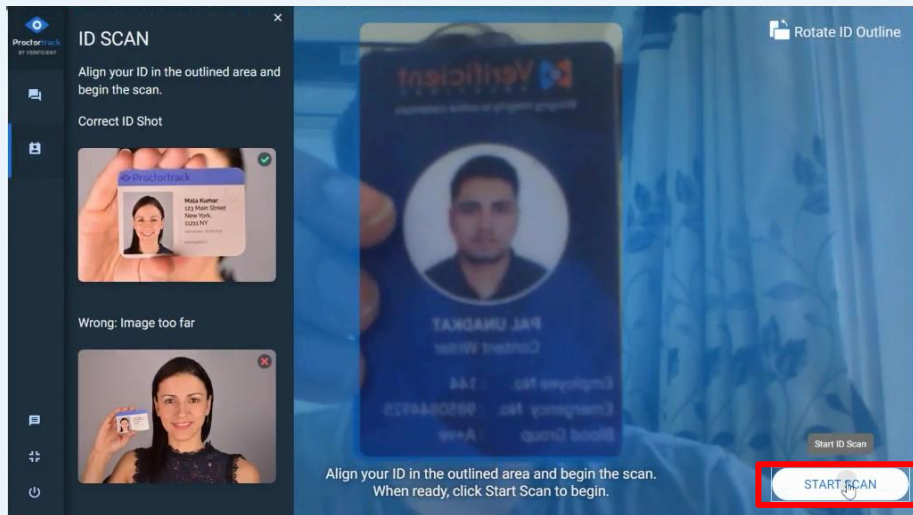
7.1 Face Scan

Prior to taking your test, you will be asked to provide a scan of your face and ID for identity verification purposes. Make sure your face fills the frame before clicking “SCAN”. After that, follow the on-screen prompts.



7.2 ID Scan

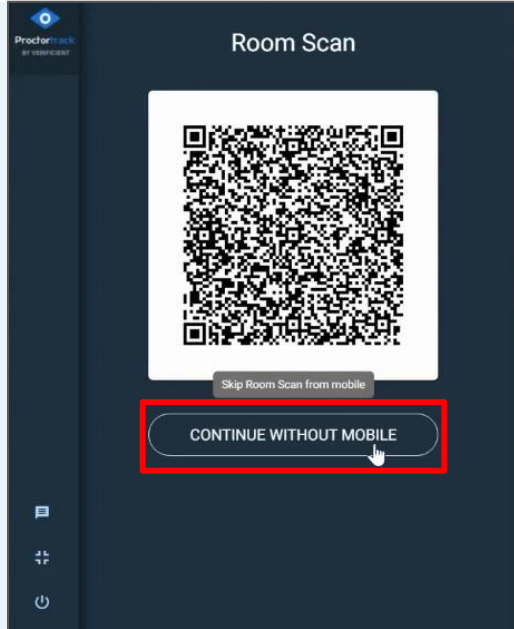
For the ID scan, please go through the instructions for a valid photo ID scan and click on “START SCAN.” Make sure to fit the ID within the frame and hold it steady so that it’s clear. Click “RETAKE” if you are not satisfied with the scan. You can rescan the ID as many times as needed or click “NEXT” to proceed.



8.0 Room Scan using Desktop Webcam

8.1 Room Scan without Mobile

The next step is to perform a room scan. You can use your computer's camera or use the Proctortrack mobile app. Here, we will see how you can take room scan using your desktop webcam.



Room Scan

Your institution requires a Room Scan using the Proctortrack mobile app. Please CLEAR your immediate area for a successful room scan.

Step 1

Download the Proctortrack Mobile App

If you haven't already downloaded the Proctortrack Mobile App, visit proctortrack.com/mobileapp on your phone or visit your App Store.



Step 2

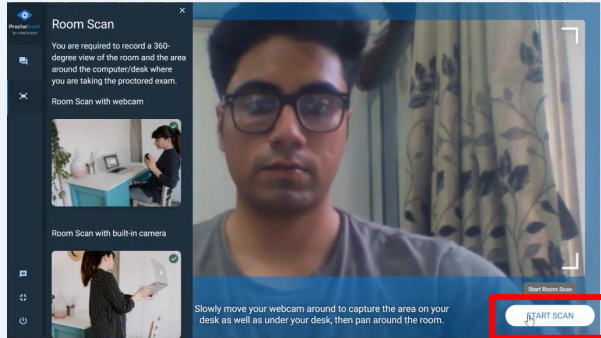
Launch the Proctortrack mobile app. Scan the QR code using the mobile app.

Follow the mobile app directions to produce a 360 degree scan of your room.

Upon a successful room scan completion this page will automatically forward to the next step.

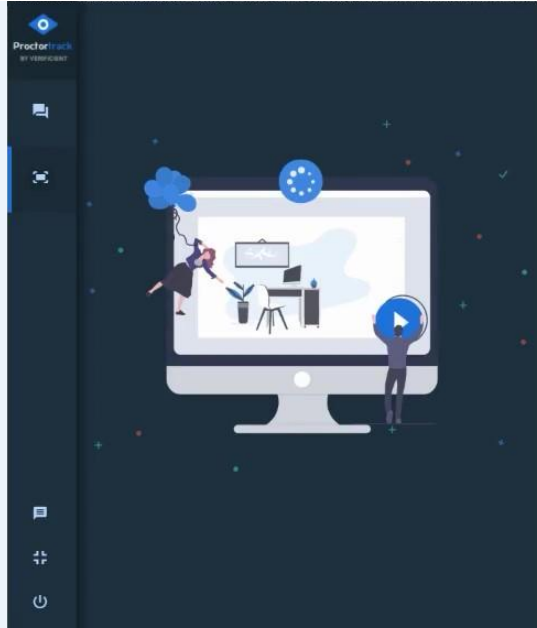
8.2 Room Scan without Mobile

To begin the room scan, click on “START SCAN”. Rotate your webcam to take a 360 degree scan of your room and desk area. Make sure you cover all areas as your room scan will be approved in real time. Click “STOP SCAN” when done.



8.3 Room Scan Review

A proctor will now review your scan. Once it is approved you will automatically be taken to the next step. If needed, you have an option to “RETAKE” the scan.



YOUR ROOM SCAN IS UNDER REVIEW

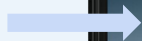
Please don't refresh the page. This could take up to 5 minutes.
Thank you for your patience.

Once your room scan is approved,
you will automatically be taken to the next step.

RETAKE

9.0 Room Scan using Mobile Device

9.1 Install Proctortrack App on Mobile Phone



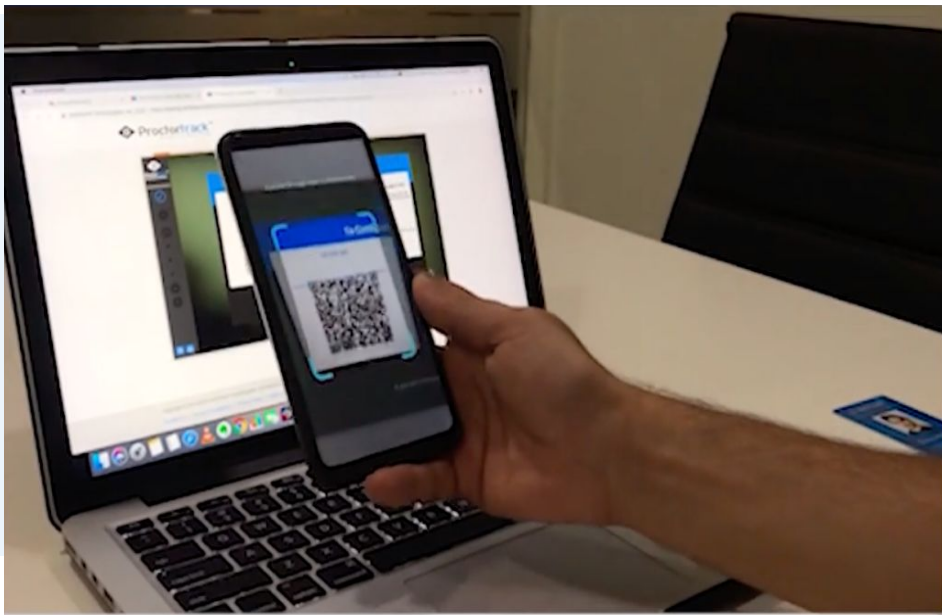
Download the Proctortrack app from the Apple App store or Google play store. Launch the app and follow the instructions.

Or,

On your **phone browser** go to

<https://online.to/ptexam>

9.2 Sync the Proctortrack Desktop & Phone App



Please open the Proctortrack app on your phone and scan the QR code shown on the screen.

Complete the room scan as instructed on the phone app.

10.0 Start Proctoring and Take the Test

10.1 Test Guidelines

This is the test guideline window where you can see what is allowed and not allowed during your test. Carefully read through them and click “START PROCTORING.”

TEST GUIDELINE

Carefully review the guidelines listed below to learn what you can and cannot do during the test session.

Not allowed

- You will not be allowed to read from physical books during this test.
- During this test, referring to digital reading material (PDF, DOCs) or using your computer to search the internet for information is a violation.
- Headphones and earphones are prohibited.
- During this test, using a separate program like MS Word or other such scratchpads on your computer to write notes is a violation.
- You may not scan or upload documents.
- You will not be allowed to use a physical calculator for this test.
- Print attempts cannot be stopped but will be flagged as violation for this test.
- Clipboard is disabled for this test and Copy/Paste functions are not available.
- Print screen functionality is not available during this test.

START PROCTORING

10.2 Proctor Authentication

The system will automatically enter the username/password information and submit for authentication purposes. Keep the chat window open so that the proctor can reach you at any time during the proctoring process.

Proctor Authentication Screen

Instructions

A test administrator is required to confirm the identity of the person conducting the test and authorize this test session. An ACCUPLACER Proctor must enter valid user credentials to authenticate this test session and proceed to the test administration.

* Indicates required fields

Your test session request has been successfully submitted and is pending administrative approval. If you are awaiting remote authorization, please stand by as the process may take one minute.

END

Username * Password

Submit

Self Video Camera

WebCam Streaming Started

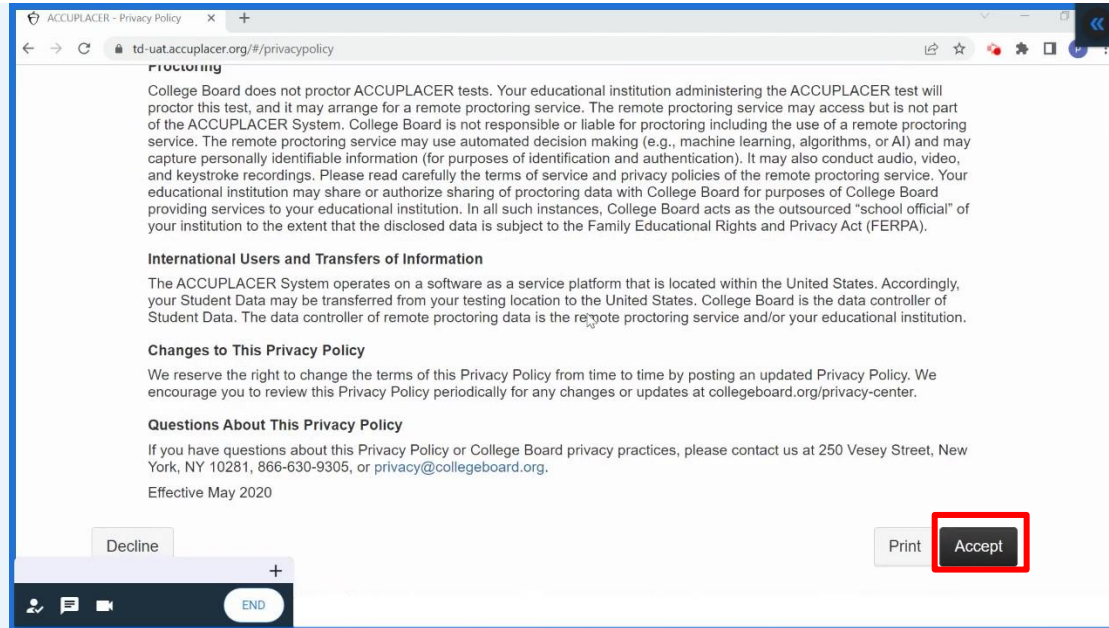
You, 26/04/2022 10:14:20

Desktop Streaming Started

You, 26/04/2022 10:14:22

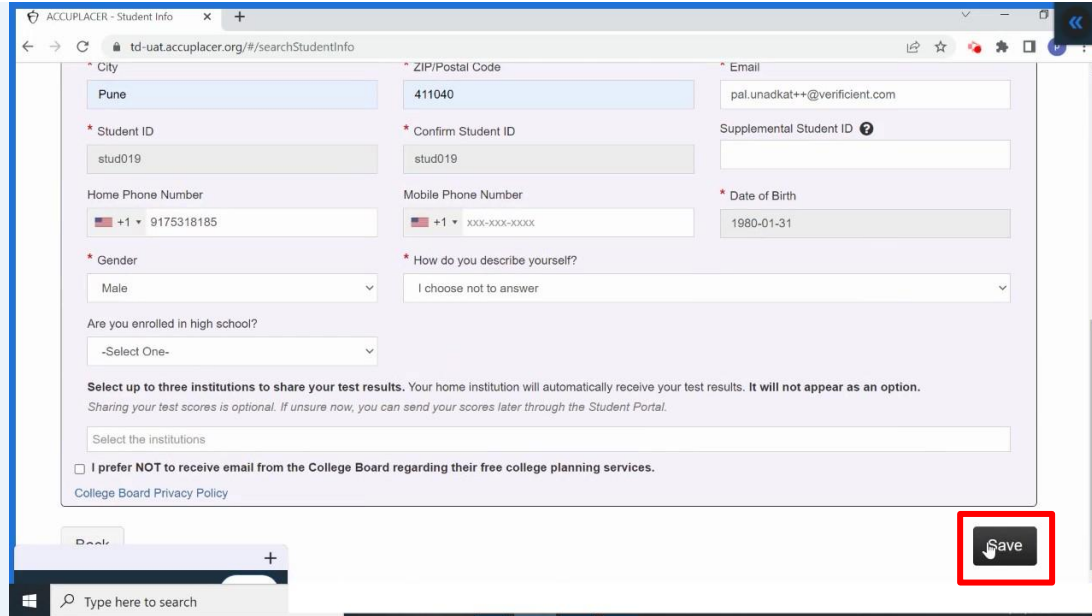
10.3 College Board Privacy Policy

You will now be directed to take your ACCUPLACER test(s). Carefully read the 'College Board Privacy Policy' and after scrolling down, agree to the policy by clicking on "Accept".



10.4 Save Student Data

On the next page, confirm your student information and click on **“Save”** to proceed.



The screenshot shows a web browser window with the URL `td-uat.acuplacer.org/#/searchStudentInfo`. The form is titled "ACCUPLACER - Student Info" and contains the following fields:

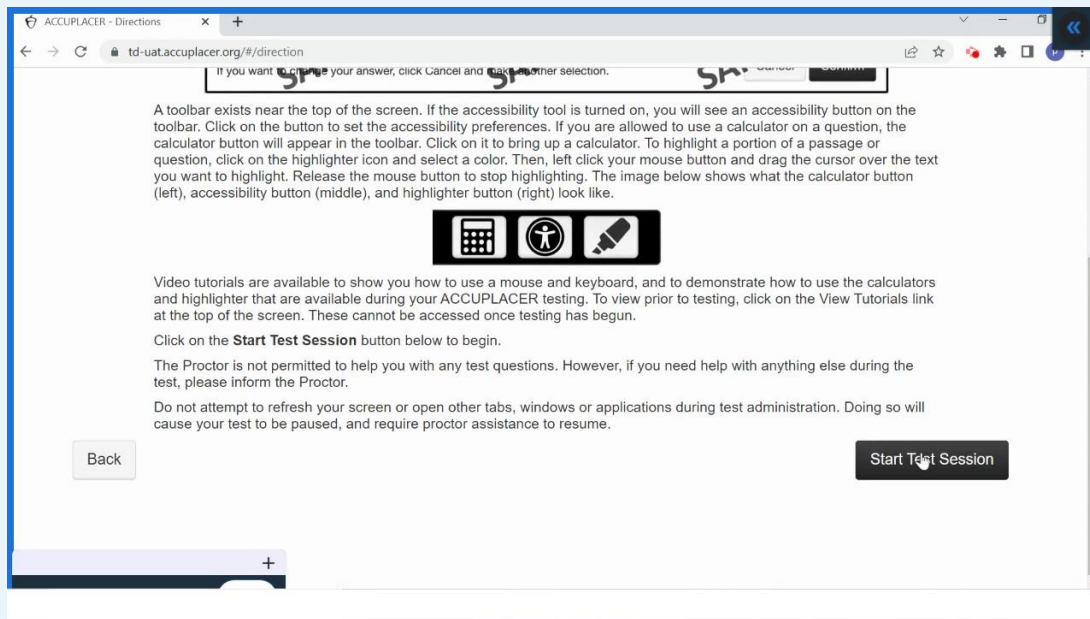
- City:** Pune
- ZIP/Postal Code:** 411040
- Email:** pal.unadkat++@verificent.com
- Student ID:** stud019
- Confirm Student ID:** stud019
- Supplemental Student ID:** (empty)
- Home Phone Number:** +1 9175318185
- Mobile Phone Number:** +1 XXX-XXX-XXXX
- Date of Birth:** 1980-01-31
- Gender:** Male
- How do you describe yourself?:** I choose not to answer
- Are you enrolled in high school?:** -Select One-

Below the form, there is a section for selecting institutions to share test results, followed by a checkbox for email preferences and a link to the College Board Privacy Policy.

The **Save** button is highlighted with a red rectangle in the bottom right corner of the form area.

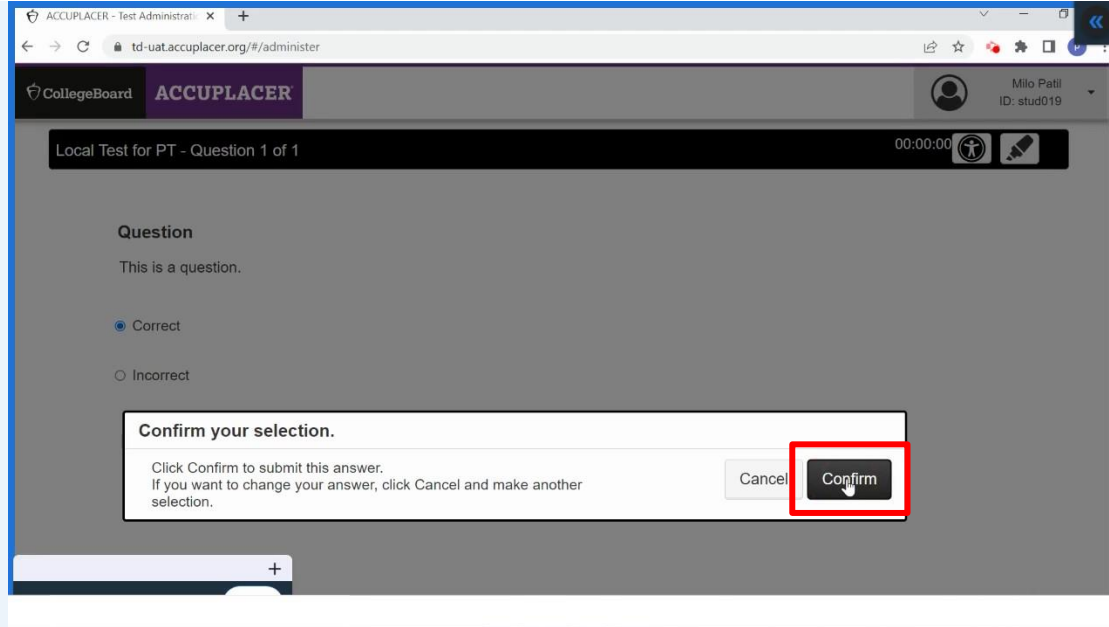
10.5 Start Test Session

You can now go ahead and start your test by clicking on the “Start Test Session” button.



10.6 Attempt your test

For each question, choose the best answer, then click the "Submit" button. If you've chosen the answer you intend, click the "Confirm" button to move to the next question. If you need to choose another response, click "Cancel," then choose and submit your answer.



10.7 Scores

Once you've finished all tests assigned to you, if the institution has configured ACCUPLACER in a certain manner, you will see your Individual Score Report which you can print if you'd like.

Exnum:37523859 Branching Pro: x +

td-uat.acuplacer.org/#/viewISRData

CollegeBoard ACCUPLACER

Student Name: Milo Patil
Student ID: stud019
Supplemental Student ID: N/A

Individual Score Report

Date of Birth 1980-01-31	Major/Program Name 123	Institution Name > Site Name RT INST > PT Site 2
Date of Testing 2022-04-26	Administered By M. McDaniel	Voucher Number 5M8HC227

Time Record

Test Session Started	Test Session Ended	Total Time
04-26-2022 12:48 PM EDT	04-26-2022 12:49 PM EDT	00h:00min:15s

Test Results

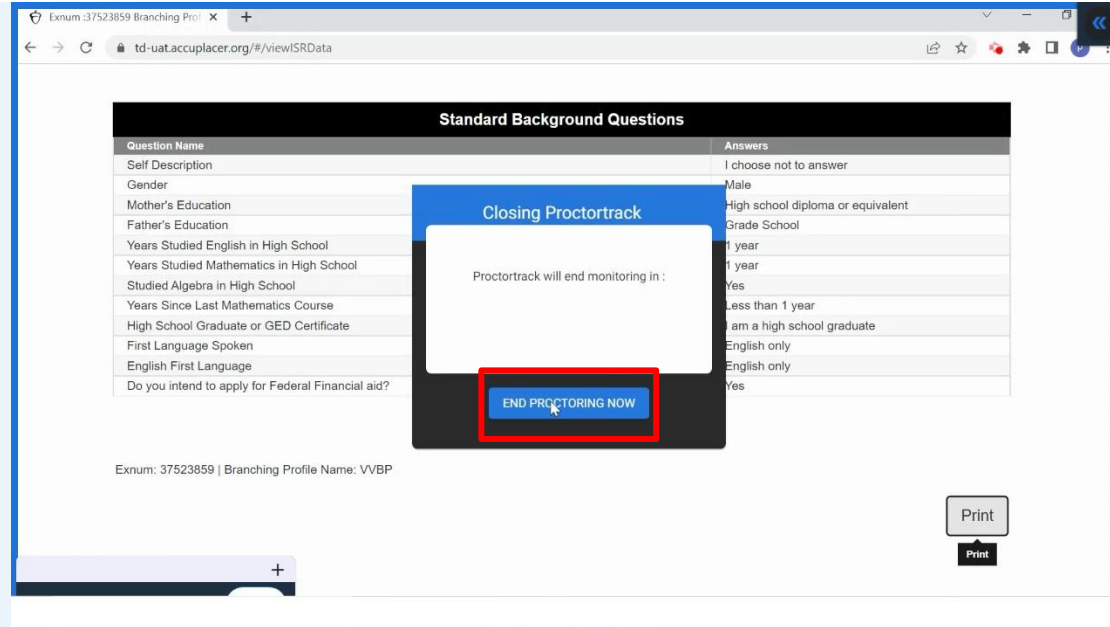
Test Name	Score
Local Test for PT	1

+

11.0 End Proctoring and Data Uploading

11.1 End Proctoring

Once you have completed your test and looked at your scores (if available), Proctortrack will automatically pull up a window where you can click on “END PROCTORING NOW” to end the proctoring.



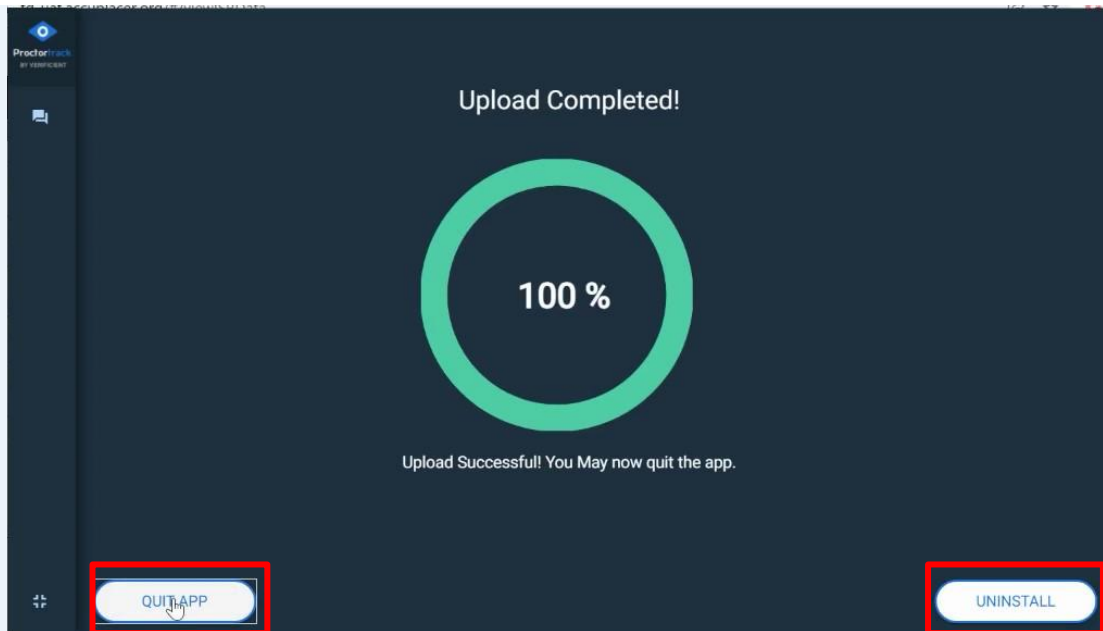
11.2 Automatic Data Upload

The Proctoring session data will be automatically uploaded to Proctortrack.



11.3 Quit or Uninstall App

The test session is complete! Either button seen here will close Proctortrack. Proctortrack will have to be run before each proctoring-enabled test. Click “QUIT APP” to save the application for use with later tests, or click “Uninstall” to remove Proctortrack from the current machine. Keep in mind that an opportunity to download Proctortrack will be given before each proctoring-enabled test.



12.0 Tech Support

12.1 Tech Support

Still stuck? Open a ticket, or contact our support team by live-chat, phone, or email.
Our team is available 24 x 7 x 365.



1. Chat :

Need help? Let's Chat! Use this option from the bottom right corner.



2. Ticket :

Submit a support ticket at www.proctortrack.com/support



3. Phone :

+1(844) 753-2020, Call us anytime to speak with our Support team.



4. FAQ :

Click [here](#) for Frequently asked questions.



5. Email :

Support@verificent.com
Tell us your concern we'll be right with you.